



Terms and Conditions

Mission Statement

The mission of Provider Practice Essentials, Inc, is to provide educational resources and other services necessary to further the delivery of healthcare by providers (Physicians, Physician Assistants, Nurse Practitioners, and CRNAs) to patients in any healthcare setting.

Business Model

Provider Practice Essentials, Inc. (PPEMedical.com, hereforth known as “Corporation” or “Company”) is a Florida-based medical education corporation. The Corporation, at its discretion, directly subcontracts members of its Planning Committee, Teaching Faculty, Educational Services Division, and other key organizational components to provide educational activities that satisfy state, federal, and clinical board requirements for it’s customers and members.

Purpose of Program and Identification of Need

It has been recognized by many recent graduates from both Nurse Practitioner and Physician Assistant programs that there is a perceived paucity of hands-on training related to EKG interpretation, plain radiograph interpretation, and basic procedures during both the didactic and clinical rotation components of training programs. This has been especially noted by graduates who have earned online degrees due to a limited amount of clinical exposure organized by their training programs. Certain online programs lack a uniform clinical experience, standard clinical environment that ensures all recommended procedures are experienced, and often leave graduates seeking more exposure to the procedures and clinical skills aligned with the career paths they have chosen.

It has also been noted that these limitations hinder the ability of new graduates to find clinical positions in high acuity/high procedure environments because

they do not have minimum experience, which is typically expected to be 2 years post-graduation. This Company is built to close this gap by presenting high-yield content to these providers in an effort to provide clinical confidence without resorting to on-the-job learning. It is intended to structure the course content into a rational format to facilitate the application of clinical content to real world practice.

The intent of the programs provided by the Company is to provide additional training to participants to augment their clinical education and improve confidence in clinical decision-making, procedural skill, documentation and coding. It is further intended to provide a certification pathway to validate the understanding of course material based on successful completion of the courses and demonstrated mastery of their material. Participants who successfully complete courses will receive a certificate of completion and continuing education credits, and may opt to take a certification examination, administered by the Company, to further document their skills mastery.

Those participants who choose to pursue certification from our program are required to score a combined 80% on a written and practical examination composed, reviewed, and tested by our faculty. Further validation of our examination is based on test market sampling and adjusted cumulative scores with statistical analysis to a true mean. Exam questions are clinically-based, similar in content to approved national board format, and directly related to areas that are perceived to be weaknesses to this provider population. The Planning Committee and Faculty is composed of board certified physicians, nurse practitioners, and physician assistants, each whom have both clinical and administrative experience with the hiring, interviewing, and retention process, as well as the compliance and billing expertise required in today's medical environment. Active clinical practice is a core requirement of all faculty members of the Company.

Providers who earn certification will receive a letter of reference from our medical director, course director, or faculty physician as applicable by program. It is our hope that those who choose to certify with our program will use this supporting documentation to gain employment in the field of their choice, and that it will be accepted as additional verification of their clinical competency.

Live Program Design and Intent

Live programs incorporate multiple formats such as lectures, video, handouts, simulation, and hands-on education to bolster their respective professional education. The primary focus of our courses is to supplement education and provide confidence with skills identified as areas of weakness for providers who are newly out of training, transitioning from one medical specialty to another, or

wish to enhance their current practice with currently accepted medical care and clinical guidelines. There will be an additional focus to maximize compliance with federally mandated quality measures related to course content. The Corporation's obligation to provide support to the Customer in relation to program logistics, planning, service delivery, or service recovery will end immediately upon termination of the live program, based on the published dates and times of the program that participant has agreed to attend.

Online Program Design and Intent

Online programs may be purchased by themselves or in any combination with other Live or Online programs. They share the same content objectives and intent as Live programs and are available for immediate access at the time of purchase. There may be a short delay activating use access to content due to website downtime or other factors beyond the control of the Company. All Live and Online Content (including certification examinations, CME post-course surveys, and specific course-related materials) will be available online for no more than 1 year from the original date of purchase of a Live or Online course or program, unless otherwise specified in the specific product description provided online at the time of purchase. The Corporation may change these specifications at their discretion, and any changes will be visible on the Company website.

Program Audience

This course is designed for Physician Assistants, Physicians and Nurse Practitioners who plan to practice in a hospital-based, primary care, urgent care, or emergency department setting. It is also open to providers from all other specialties who wish to maintain their skills or learn additional skills to enhance their practice. It is designed for a wide spectrum of providers ranging from those who do not have immediate life-saving capabilities on hand to those who work in trauma centers. It is intended to serve as a reinforcement of skills to identify patients who may have lethal emergencies and reinforce optimal management strategies for this patients.

Core Program Faculty

Our Programs are designed, planned, and taught by a committee that includes at the minimum one Physician, one Physician Assistant, and one Nurse Practitioner, each certified by their respective certification boards. Academic experience is required, and all committee members must participate in a thorough orientation process to demonstrate mastery of the topics being taught.

The Corporation is structured in such a way to expand course material and content to reach a wide variety of clinical audiences, and also expand staff to focus on individual markets for course delivery.

Learning Objectives of Course Components

The learning objective for all courses are created to provide a structured supplemental skills training program that will allow the participant to broaden their basic clinical knowledge base, and also provide prospective employers, supervisors, and, when applicable, hospital credentialers documentation of student mastery of this material in the form of a certification that will be earned by passing an examination at the end of the program. All participants will receive credit for completing the course, but only those who demonstrate mastery of the material will receive certification.

Certification will not coincide with any known licensing board, academic program, university or affiliate, or accredited training program, but will provide verification of content understanding for those who achieve this distinction. Certified providers will also receive a signed letter of verification from the supervising physician teaching their course that will serve to accompany their credentialing file.

Live Courses will vary in length based on the amount of content and topics being delivered. They will vary in hands-on content and duration based on their composition. The duration of programs will vary by participant size and content. Participants of Live and Online programs will have immediate online access to the course content, learning materials, objectives, and relevant materials specific to the program they are participating in.

Medical Specialty Courses

The Corporation will offer a variety of focused training and board review courses for participants wishing to apply credits earned towards certification within their individual certification boards. Provider Practice Essentials will maintain continued medical education accreditation through an appropriate organization that will allow their credits to be applied toward these requirements. The company does not create, or imply any ownership of these third party continuing education credits. The participant acknowledges that participant application of earned credits toward certification requirements will be at the ultimate discretion of the board and/or certification body certifying the participant's credits, and will hold the Corporation and its subsidiaries harmless from claims resulting in fewer credits than anticipated being applied toward certification. Participants are encouraged and recommended to contact their

certification boards and other agencies to confirm that their requirements will be met by their participation with our programs.

Board Review Courses

The Corporation will utilize any information available to design and create focused board review and professional development materials. New speciality certifications or those that have changed their requirements will have very limited information regarding their material. The Corporation will provide numerous resources in the form of live lectures, online multimedia review, test questions, and resources aimed at providing a well-rounded review approach to commonly tested material found in board certification examination requirements. The Company does not warranty itself as having inside information or unique details that give them an academic edge for board examination preparation or content. Participants of Live or Online board review series and professional development series understand that the material presented in products created by the Corporation may differ from actual examination requirements and content provided by their respective agencies.

Participants acknowledge that academic learning and application of clinical concepts is an individualized process, and that providing a platform for the learning of material does not inherently guarantee mastery of skills or transference of the knowledge base necessary to successfully pass a written or practical board exam. Participant further acknowledges that board review and professional development materials are little more than a tool to focus on learning objectives in an organized fashion, and in no way represent the actual experience of board certification examination. Participant understands and agrees that individual mastery and understanding will ultimately be their responsibility, and may be limited to factors beyond those that the Corporation can possibly provide.

The participant agrees to hold the Corporation and/or its collaborators or subsidiaries harmless from any failure to successfully pass a qualifying examination, or obtain a necessary certification.

Medium used for Programs

Given the diversity of both didactic and hands-on procedural training methods in our program, a combination of printed, web-based, computer-based, video, audio, and mannequin-supported simulation media will be used, where appropriate, to deliver the intended training content. In addition, authentic medical supplies will be used for all portions of the procedure education. Participants may be given an additional resource kit for their own practice as part of the course. Participants acknowledge and understand that while

simulators are designed to facilitate learning, they are not without their own limitations and may or many not accurately replicate the performance of medical care delivery to live humans.

Live Human Models

Whenever necessary, live human models may be used to assist with education. Their application may include Ultrasound, anatomy, and other relevant hands-on exposure to students who take our programs. Prior to being approved as a live model, all models must review and agree to a waiver holding the Company, it's facilitators, and it's attendees harmless from missed diagnosis. Human models have all agreed that the Company in no way, shape, or form, will provide medical advice to them. All models also understand and have agreed to visit their personal physician for any medical questions, and that participation in our programs in no way whatsoever creates, enforces, defines, or remotely suggests that a clinician-patient relationship exists.

Evaluation Process

At the end of the course, each participant will complete a post-course survey, either in written or electronic format, to comment and give feedback on key components of the program and its faculty. These surveys are required by the accreditation body awarding the credits, and have been approved by those organizations for the Corporation to deliver. The Corporation cannot award continuing education credits without completion of the post-course survey.

Commercial Involvement

All components of this Program are free of commercial control influence. To that end, there are no preferred brands, trademarks, affiliations, or other entities that have been or will be given access to any aspect of this program, not limited to the identification of CME needs, determination of education objectives, selection and presentation of content, selection of all individuals of and organizations that will be in a position to control the content of the CME, selection of educational methods, and evaluation of the activity.

There is no partnership, accredited or non-accredited with any commercial interest as a joint provider. All content and format of this activity is free of commercial bias and constructed for the sole purpose of communicating and educating patient care methods and clinical practice guidelines in the interest of improving the delivery of patient care. Wherever possible, generic names are used without intended reference to specific brand names, and no connection between a brand name and any affiliation is inferred. Supplies for this program are obtained through numerous third party outlets, and do not

represent a contracted relationship between any branded material, their manufacturer, and the provider of this educational activity. The Corporation will disclose to all learners any faculty, educational planning committee members, and other individuals determined to hold a position requiring disclosure of relevant financial relationships, and will disclose the name of the individual, name of commercial interest(s), and the nature of the relationship the individual has with each commercial interest. If an individual has no relevant financial relationship(s), learners will be informed that no such relationship exists. Learners will be informed of any commercial support for this program, should it exist, and the nature of this support will be disclosed if the commercial support is “in kind.” All providers who are in a position to control the content of this educational activity and have a relevant financial relationship within the past 12 months that creates a conflict of interest must disclose this relationship and the provider will document such disclosures. Any individual who refuses to disclose any financial relationship(s) will be disqualified from any participation in any educational activity, in any form, and may not participate with any components of CME activities within Corporation. All members of the Corporation educational team will have any and all conflicts of interest resolved prior to their participation of any aspect of CME activities. Resolution of Conflicts of interest will be resolved in accordance with the designated policies of any affiliated body providing CME credits, as applicable to the credentials conferred to the specific educational activity in question.

Appropriate Use of Commercial Support

1. The Corporation will make all decisions regarding the disposition and disbursement of commercial support.
2. The Company will not be required by a commercial interest or its surrogate to accept advice or services concerning teachers, authors, or participants or other education matters, including content, from a commercial interest or its surrogate as conditions of contributing funds or services.
3. All commercial support associated with a CME activity will be given with the full knowledge and approval of The Company.
4. The terms, conditions, and purposes of the commercial support will be documented in a written agreement between the commercial supporter and the provider that includes its educational partner(s), if applicable.

The agreement will include Corporation (party responsible for activity execution) even if the activity has an educational partner or joint provider.

5. The written agreement specifies the commercial interest that is the source of commercial support. Both the commercial supporter and The Company have signed any written agreement between the commercial supporter and The Company.
6. The Company has written policies and procedures governing honoraria and reimbursement for out-of-pocket expenses for planners, faculty and authors.
7. The Company, any joint provider, or designated educational partner will directly pay any faculty or author honoraria or reimbursement for out-of-pocket expenses in compliance with our own written policies and procedures, and any individually contracted arrangements.
8. No other payment shall be given to the director of the activity, planning committee members, teachers, faculty, or authors, joint provider, or any others involved with the supported activity.
9. If teachers, faculty or authors are listed on the agenda as facilitating or conducting a presentation or session, but participate in the remainder of an educational event as a learner, their expenses will be reimbursed and honoraria will be paid for their teacher, faculty, or author role only.
10. Social events or meals at CME activities will not compete with or take precedence over educational events.
11. The Company will not use commercial support to pay for travel, lodging, honoraria, or personal expenses for non-teacher, non-faculty or non-author participants of a CME activity. The Company may use commercial support to pay for travel, lodging, honoraria, or personal expenses for bona fide employees and volunteers of The Company, joint provider or educational partner.

12. The Company will maintain accurate documentation detailing the receipt and expenditure of the commercial support as well as all other funds

Appropriate Management of Associated Commercial Promotion

1. Arrangements for commercial exhibits or advertisements do not influence planning or interfere with the presentation, nor are they a condition of the provision of commercial support for CME activities.
2. Product promotion or product-specific advertisement of any type is prohibited in or during CME activities. The juxtaposition of editorial and advertising material on the same products or subjects must be avoided.
 1. Live (staffed exhibits, presentations) or enduring (printed or electronic advertisements).
 2. Promotional activities are kept separate from CME.
 3. For print, advertisements and promotional materials will not be interleaved within the pages of the CME content. Advertisements and promotional materials may face the first or last pages of printed CME content as long as these materials are not related to the CME content they face and are not paid for by the commercial supporters of the CME activity.
 4. For computer based, advertisements and promotional materials will not be visible on the screen at the same time as the CME content and not interleaved between computer 'windows' or screens of the CME content. Also, providers may not place their CME activities on a Web site owned or controlled by a commercial interest. With clear notification that the learner is leaving the educational Web site, links from the Web site of a provider to pharmaceutical and device manufacturers' product Web sites are permitted before or after the educational content of a CME activity, but shall not be embedded in the educational content of a CME activity. Advertising of any type is prohibited within the educational content of CME activities on the Internet including, but not limited

to, banner ads, subliminal ads, and pop-up window ads. For computer based CME activities, advertisements and promotional materials may not be visible on the screen at the same time as the CME content and not interleaved between computer windows or screens of the CME content.

5. For audio and video recording, advertisements and promotional materials will not be included within the CME.
 6. There will be no 'commercial breaks.'
 7. For live, face-to-face CME, advertisements and promotional materials cannot be displayed or distributed in the educational space immediately before, during, or after a CME activity. Providers cannot allow representatives of Commercial Interests to engage in sales or promotional activities while in the space or place of the CME activity.
 8. For Journal-based CME, none of the elements of journal-based CME can contain any advertising or product group messages of commercial interests. The learner must not encounter advertising within the pages of the article or within the pages of the related questions or evaluation materials.
3. Educational materials that are part of a CME activity, such as slides, abstracts and hand- outs, may not contain any advertising, corporate logo, trade name or a product-group message of an ACCME-defined commercial interest.
 4. Print or electronic information distributed about the non-CME elements of a CME activity that are not directly related to the transfer of education to the learner, such as schedules and content descriptions, may include product-promotion materials or product-specific advertisement.
 5. The Corporation will not use a commercial interest as the agent providing a CME activity to learners, e.g. distribution of self-study CME activities or

arranging for electronic access to CME activities.

Venue Selection

Educational activities that occur in a hotel or other privately owned building are scheduled in advance and contracted between the venue and The Corporation. This contracting process does not create or imply that any form of commercial support from the venue to The Corporation exists. Contracts are negotiated for venue as part of usual business to secure a training location, and are not tied to the type of education. Any additional venue services (reduced hotel rates, meals, discounts, etc.) are the result of the negotiated and contracted event service between The Corporation and the venue, and are independent of any CME activity. Such services are not intended to imply that any preferred vendor relationship, commercial influence, or commercially driven educational content exists.

Room Reservation and Hotel Booking Policy

Hotel accommodations may be booked directly between the Hotel hosting our events and the Participant attending the event. Participants may email or call the hotel directly to arrange room reservations. The Company does not make any guarantee regarding room availability, and has asked hotels to notify them when rooms or specific room types are not available. The Company assumes no liability for unavailable or lost room reservations, and deems hotel and lodging arrangements to be between the Participant and the Hotel, and not related to the event it is providing. The Participant agrees to hold The Corporation harmless from damages resulting from their failure to secure a room reservation, including lost airfare, travel costs, higher room costs at other hotels, lost course registration charges, and any and all other costs alleged to be incurred as a result of unavailable or lost room reservations.

The Participant agrees that all room reservations are their responsibility to confirm, maintain, and verify, and that the Company may provide a service to assist them with making reservation(s). The Participant understands that the Corporation is not responsible for any rooms booked by the customer outside the sale of the educational event.

Rescheduling Policy

The Customer understands that by reserving a seat in one of the company's programs, they are assuming liability for changes that may effect course profitability, either directly or indirectly. The Customer further understands that

the costs incurred by the corporation to hold a single event may include faculty time, contracted food and beverage minimum fees, minimum room rental blocks, and other expenses that are budgeted, in advance, before the course date - often times months in advance.

The Customer understands that rescheduling of their reservation (makeup course) may subject the corporation to lost deposits, fees, and penalties charged by hotels and/or venues, which may not be recoverable at certain venues.

For these reasons, ALL REQUESTS TO RESCHEDULE ATTENDANCE FROM A PREVIOUSLY RESERVED EVENT WILL REQUIRE A \$250.00 RESCHEDULING FEE. THIS INCLUDES ADDITIONAL EVENTS THAT HAVE BEEN PREVIOUSLY RESCHEDULED AND ARE REQUESTED TO BE RESCHEDULED AGAIN.

In addition, ANY PREPAYMENTS FOR HOTEL COSTS MADE TO THE CORPORATION BY THE PARTICIPANT OR THEIR AGENT WILL BE NON-RE- FUNDABLE.

The Customer understands that a repeat payment for hotel fees made with the Corporation will be required if overnight lodging is requested, and will be determined by the company's advertised rate at the time of registration.

The Corporation reserves the right to reschedule courses and participants based on attendance and profitability, unexpected conditions, natural disasters, disease outbreaks, epidemics, pandemics, or other unforeseeable events that are detrimental to the operational safety of the scheduled program. In the event such cancellation is necessary, Customers will be rescheduled for the next available program at their convenience.

A maximum of 1 schedule change is permitted per customer unless approved by the Corporation.

All rescheduling changes must occur within one calendar year from the original date reserved and may not be permitted based on occupancy of the replacement date requested. This will be at the sole discretion of the Company.

The Customer understands and agrees that ALL FEES PAID TO ATTEND A PROGRAM MAY BE NON-REFUNDABLE IF THEY ARE UNABLE TO ATTEND THE PROGRAM FOR WHICH THEY ARE REGISTERED.

Refund Policy

All requests for refunds must be made in writing or email format. Refunds for program fees (defined as the total sum of any payments made excluding hotel reservations) are determined based on a prorated schedule prior to the date of the program as follows:

91 or more days prior to the program date: All program fees are fully refundable minus a \$250 reservation fee.

90 to 61 days prior to the program date: 50% of the total program fees will be eligible for a refund

60 to 31 days prior to the program date: 25% of the total program fees will be eligible for a refund

NO REFUNDS WILL BE GIVEN FOR CUSTOMER CANCELLATIONS WITHIN 30 DAYS OF THE SCHEDULED EVENT.

HOTEL BOOKING FEES ARE NOT ELIGIBLE FOR REFUNDS REGARDLESS OF DATE OF REFUND REQUEST.

ALL ONLINE CONTENT PURCHASES (INCLUDING MEMBERSHIPS, REVIEW PROGRAMS, LECTURES, OR OTHER ITEMS PURCHASED THROUGH THE COMPANY WEBSITE OR ITS REFERRAL SOURCES, AND NOT DESIGNATED AS LIVE EVENTS) ARE NON-REFUNDABLE. ALL SALES ARE FINAL FOR THESE PRODUCTS.

The Customer acknowledges that this refund policy exists for the protection of the Company and its contracted relationships with the venues where it holds events. The customer further understands that the language used herein and acknowledgment and acceptance of these terms and conditions is binding and will serve as rebuttal in the event of a dispute or review of charges.

In the event that a customer's charge or purchase is disputed by the Customer, reviewed by the appropriate process dictated by the customer's crediting/payment authorization agency, and decided in favor of the Company, the customer agrees to pay the Company \$500.00 for time spent defending their dispute if the findings are found to be in agreement with these terms and conditions.

The customer further agrees to exhaust all attempts to contact the Company (by email, text message, written letter) prior to disputing charges through their credit/debit card agency.

Subscription and Online Membership Terms and Conditions

The Purchase of a Website Membership includes a one-time registration fee and an initial annually recurring subscription fee. All purchases include a free first year of website membership. Unless cancellation is requested specifically in writing, or by electronic cancellation through our website after the user has logged in, there will be an annually recurring subscription installment charge, which will be charged on the anniversary of the initial purchase date. The charge will be made to the card on file with the Customer. The Customer permits the company to make these annually recurring installment charges and acknowledges that AGREEMENT WITH THESE TERMS AND CONDITIONS SERVE AS AUTHORIZATION FOR RECURRENT INSTALLMENT CHARGES FROM THE COMPANY ON THE CARD USED FOR INITIAL PURCHASE. ALL SUBSCRIPTION CHARGES ARE NON-REFUNDABLE. In the event that an annual subscription renewal charge is declined, the Company may terminate the customer's membership immediately. The Customer further gives consent to the Company to utilize third party charging and billing services to routinely update credit/charge card information provided by the Customer and modify information based on card expiration dates, replacement cards, and other changes to the Customer's payment sources reported to these third parties. Provider Practice Essentials, LLC does not store or retain any customer payment information on their website.

Online Programs designated as "Lifetime" or "Forever" or "All Access" or any implied derivation thereof may not require annual subscription charges. These enduring programs will be dependent solely upon the lifetime of the Corporation, and will expire immediately in the event the Corporation ceases to operate, files for bankruptcy, or effectively changes their business model or operations in a fashion that does not support continued lifetime access. Customers will not be entitled to a refund of their enrollment fees into such programs.

Cancellation Policy

The Company reserves the right to cancel any live programs at their sole discretion. Further, it is understood by all parties that the Corporation will be held harmless for cancellations related to weather disruptions, emergencies, epidemics, pandemics, mandatory or suggested government quarantines, evacuations, force majeure, acts of God, war, or other reasons stipulated by the venues contracted by corporation as a result of their cancellation and inability to host this program. The Corporation reserves the right to enforce the refund policy above, and may make exceptions on a case-by-case basis. **Events canceled by the corporation will not be entitled to refund unless the Customer is unable to reschedule for a similar program within 12 calendar months of the date of the originally scheduled program.**

Social Media Policy

The Corporation will use social media as a platform to advertise, enroll, recruit, and network with businesses, clients, facilities, certification boards, colleges, universities, and other entities that it deems fit for the usual operation of its business practice. It is understood that such a platform permits two-way and third party discussion in the form of posts, threads, satisfaction feedback, and reviews. The Company reserves the right, within the boundaries and contractual obligations of the social media platform that it uses, to remove reviews, posts, comments, pictures, or any other content that it deems as inappropriate, inaccurate, slanderous, derogatory, or otherwise harmful to its usual business operations. Further, the Corporation reserves the right to pursue legal enforcement and protection of its business entity in accordance with any local or federal statutes preserving the rights of free trade, business protection, personal protection, or other statutes as deemed appropriate for enforcement by its members.

Notification of Allergy-Sensitive Materials

In an effort to maintain availability of materials, remain competitive as a education program, and provide the most current and advanced materials for the attendee education experience, it is impossible for us to provide a latex-free environment. If an attendee has a latex allergy, or is sensitive to latex products, it is their responsibility to consider that they will be in a room that contains, and is in close proximity to latex- based simulation mannequins, hands-on suture material/simulators, and additional medical equipment that may contain latex. If a participant is concerned that they have a severe latex allergy that may become a life-threatening condition, it is their responsibility to consider their personal safety to attend our live courses and determine if they are safe to attend. The Company will not assume any liability for any injury that a participant will incur should they choose to take this course with a known allergic condition.

Injury

By participating in this course I acknowledge that I will be using equipment that may cause physical injury to myself or others. I will govern myself accordingly and will not hold Provider Practice Essentials liable for any injury that occurs during this program. I forever waive my right to litigate against Provider Practice Essentials, and hold them harmless from any claims that result in or from my injury.

Third Party (Group) Contracting and Custom Programs

Provider Practice Essentials may, from time to time, contract with outside companies, medical practices, and groups of providers to develop and provide customized or personally scheduled events. These events may incur substantial cost, additional resources, and are not without added risk to the Company. In these cases, the Company will provide a separate agreement for these such events. The terms and conditions of individual group agreements will supersede the terms contained herein, unless otherwise specified in the separate agreement.

Participant Agreement

The Customer agrees that checkbox acknowledgement of these terms and conditions confirms that review of all items in these terms and conditions has occurred by the Customer, verifies that the course description and objectives enclosed herein are accurate and correct, attests that the customer is an appropriate member of the target audience for the educational opportunity for which the customer has registered, and that the customer has read, understood, and agrees with all aspects of the terms, and conditions.

By checking the box to enable purchase, the customer or their designee forever releases and holds Provider Practice Essentials, LLC and any affiliated contracted entities, related or unrelated this activity, including faculty members, planning committee members, joint corporations, contracted vendors, and contracted venues harmless from all liability related to personal, emotional, physical, or any other injury, damage, tort, or specific or nonspecific outcome that occurs during this educational session.

By checking the box to enable purchase the customer understands that this course is neither a replacement for board certification by an accredited board, nor a replacement for actual patient contact and experience, and may not qualify for CME, CE, or CEU credits that are required by the licensing board(s) under which the customer may be currently licensed. The customer further understands that board or credentialing agencies may require submission of a certificate of completion for consideration of awarding education credit, and that if such credit is not awarded, it is not the responsibility of Provider Practice Essentials or it's agents to pursue.

By checking the box to enable purchase, the customer also acknowledges that the completion of necessary requirements to obtain certificates of completion, continuing education, and reporting of earned credits are the responsibility of the customer to be completed within 6 months of the date of the program qualifying for such a certificate to be awarded. The Company has the right to charge a convenience fee not to exceed \$100 for processing and creation of

certificates or verification documents that were not correctly obtained or lost by the Customer.

The customer further acknowledges by that certification from this program reflects attendance and mastery of the course material hereto attached, and expires 1 year from the date of course completion. It is understood that certification is optional and does not represent itself to be a substitute for a formal training degree, credential, or other board certification.

By checking the box to enable purchase, the customer consents to have their photograph taken as part of Company documentation, Company advertisement, website publication, and any other use deemed appropriate for the normal business operation of the Company. The Customer authorizes use of their image in this regard, and releases the company from liability for the use of their image in any manner the company desires. The Customer understands that in the event they do not wish to be photographed, they will inform the Company in writing prior to placing themselves in a situation where the photograph may be obtained. Provider Practice Essentials, its subsidiaries, its agents, faculty, and board will ensure that the Customer's privacy is respected. Further, the customer agrees that in the event they do not wish to be photographed, they will make every effort to remove themselves from any location where they may be inadvertently photographed.

By checking the box to enable purchase, The customer agrees that Provider Practice Essentials, It's agents, subsidiaries, parent companies, and all contracted and affiliated entities are forever held harmless from any malpractice claim alleged to have been caused due to medical error or base upon the customer's interpretation of the material they have reviewed, intentional or unintentional. The Company is hereby released from any patient outcome, positive or negative, as a direct or indirect result of this educational experience.

By checking the box to enable purchase, I acknowledge that payment for live programs, goods, services, and all purchased materials from Provider Practice Essentials, LLC cannot be made without my acceptance of all of these terms and conditions.

The Customer acknowledges that purchases from the Company are not possible without the review and acceptance of these terms and conditions.

By checking the box to enable purchase, the Customer specifically accepts the below sections of the terms and conditions which are highlighted below for reiteration:

- 1) Room Reservation and Hotel Booking Policy**
- 2) Rescheduling Policy**
- 3) Refund Policy**
- 4) Subscription and Online Membership Terms and Conditions**
- 5) Cancellation Policy**

By clicking acceptance of the terms and conditions and completing a purchase, the customer acknowledges that they have been given the opportunity to contact the Corporation for clarification of these terms prior to registering, and that they have chosen to register freely without question or objection to the terms herein.